



## Update from ING

### ING Living Super Member Advice Fee - Consent forms

In a recent update dated 28 June 2021, ING indicated that new functionality would be introduced for advisers to allow the new Member Advice Fee Consent form to be uploaded via ING's online adviser portal.

While ING intends to introduce this new upload functionality for our partners, it will not be available for the first few weeks of July 2021.

ING will communicate with our partners to let them know when the new upload functionality will be available and how to use it.

In the meantime, please ensure that any [Member Advice Fee Consent forms](#) are emailed to the Adviser Services Team ([livingsuper.adviser@ing.com.au](mailto:livingsuper.adviser@ing.com.au)) for all new one-off and ongoing fee arrangements from 1 July 2021.

For information on our current interest rates, including the latest rates for ING Living Super deposit products, please see our [adviser website](#).

## Need more information?



- Contact your ING representative
- Contact Adviser Services on 1300 656 226 (Monday - Friday: 9:00am - 5:00pm AEST) or email [direct.adviser@ing.com.au](mailto:direct.adviser@ing.com.au)
- New applications can be emailed to [adviser.applications@ing.com.au](mailto:adviser.applications@ing.com.au)
- Account maintenance requests (including Adviser Authorisation Forms) can be emailed to [adviser.admin@ing.com.au](mailto:adviser.admin@ing.com.au)
- Living Super enquiries can be emailed to [livingsuper.adviser@ing.com.au](mailto:livingsuper.adviser@ing.com.au)



Online help & support  
Visit [adviser.ing.com.au](http://adviser.ing.com.au)



Here 1300 656 226, 9.00 a.m. - 5:00pm Monday to Friday (AEDT/AEST)

Or contact your ING Representative



Helping Australians get ahead through the power of community. Get involved at [ing.com.au/dreamstarter](http://ing.com.au/dreamstarter)

Follow Us



For banking on the go, download our mobile app

### Important Information:

Information and interest rates are current as at the date of this email and are subject to change. You received this email as you provided ING with your email address. However, if you do not wish to receive further email communications from ING please send an email to [reply@eccoms.ing.com.au](mailto:reply@eccoms.ing.com.au) with "Unsubscribe" in the subject line or call 1300 656 226.

Any advice in this email does not take into account your or your clients' objectives, financial situation or needs and you should consider whether it is appropriate for you and your clients. You should consider the relevant Product Disclosure Statement or Terms and Conditions and the Financial Services Guide available at [ing.com.au](http://ing.com.au) and the product's appropriateness when deciding whether to acquire, or to continue to hold, a product. If you or your client have a complaint, please call 1300 656 226 (Monday-Friday, 9.00am-5:00pm AEST), as we have procedures in place to help resolve any issues you or your client may have.

### Issuer details

Products (other than Living Super) are issued by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823.

Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635 is the Trustee of the ING Superannuation Fund ABN 13 355 603 448 (Fund) and the issuer of interests in the Fund. ING Living Super is a product issued out of the

Fund. ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL 229823, is the Promoter of the Fund and the issuer of this document. Living Super is not available for U.S. Persons (i.e. if you have U.S. residential, postal or fiscal address, phone number, citizenship, Green Card or any U.S. related proxy).

ING Bank (Australia) Limited  
60 Margaret Street  
Sydney, NSW, 2000, AU