



Adviser Update

Effective 1 October 2021 the Financial Sector Reform (Hayne Royal Commission Response) Act 2020 introduces new obligations on AFS licensees in relation to reference checking for individuals seeking employment or authorisation as a financial adviser.

In preparation for the new ASIC Reference Checking and Information Sharing Protocols (Protocols), ING has made some changes to our standard Adviser accreditation form that will apply for all new Adviser accreditations and transfers (where required).

What's changed?

Now when completing **Step 4: Dealer Group Declaration** on the Adviser accreditation form, the licensee must confirm that a reference check has been completed pursuant to the new Protocols and that the reference check did not raise matters of concern that would prevent the licensee from meeting the agreed obligations under their Distribution

Deed with ING.

ING will only accept Adviser accreditations on the new form from **1 October 2021**.

To obtain a copy of the new Adviser accreditation form, please email your requests to accreditations@ing.com.au

Need more information?



- Contact your ING representative
- Contact Adviser Services on 1300 656 226 (Monday - Friday: 9:00am - 5:00pm AEST) or email direct.adviser@ing.com.au
- New applications can be emailed to adviser.applications@ing.com.au
- Account maintenance requests (including Adviser Authorisation Forms) can be emailed to adviser.admin@ing.com.au
- Living Super enquiries can be emailed to livingsuper.adviser@ing.com.au



Online help & support
Visit adviser.ing.com.au



Here 1300 656 226, 9.00 a.m. - 5:00pm Monday to Friday (AEST)

Or contact your ING Representative

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